

**CDF****CIVIL DEFENCE FORCE**

WHY CHOOSE CDF?

CDF recently had the privilege of signing up some of your neighbours and thought we would share our unique services with you.

CDF SERVICES:

- **24HR Armed Response and CCTV Monitoring**
- **24HR Panic Response**
- **24HR Medical Response**
- **24HR Home Assist**
- **Installations**
- **Access Control**
- **Human Detection Cameras**
- **LPR (License Plate Recognition)**

All our clients are provided with a direct number to their sector vehicle. This number is dedicated to each sector vehicle which is reachable 24/7. Our control room is also equipped with an emergency WhatsApp line.

All CDF armed response officers are tactically trained to handle distress situations when responding to alarm and panic activations. The response vehicles are kitted with vehicle starter packs, ladders, firefighting equipment, first aid kits, breaching hammer, spades, and spotlights.

Once an alarm signal is received, our control room operator first dispatches the nearest vehicle within seconds. The control room officer then contacts the client to assess the signal and to obtain the password. We dispatch first and then call in a panic situation, **every second is vital!**

Here are some reasons why choosing CDF is the best option for you.

- ✓ We are locally born and bred.
- ✓ No fixed agreement terms.
- ✓ All armed response officers are professionally trained by specialist instructors and are hand-picked for the job.
- ✓ All armed response vehicles are equipped with dedicated cellphones. Clients can call the vehicle directly when needed.

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- ✓ AR officers are assessed and trained on a monthly basis to ensure high quality standards are maintained.
- ✓ All AR vehicles are involved in local SAPS operations.
- ✓ CDF has a fleet of vehicles and permanently employed staff members, the number of vehicles in the area are consistent and do not deviate out of the operation area.
- ✓ All vehicles are satellite tracked therefore the closest vehicle to the client will be auto-dispatched within seven seconds after the alarm/panic has been activated (faster response times).
- ✓ CDF has a state-of-the-art, 24-hour control room/monitoring centre with backup generators to ensure we are always up and running.
- ✓ 24-hour technical assistance. Should the client need a technician if their alarm system is faulty or not in working order.
- ✓ Regular crim checks/drug and alcohol tests are done on all our staff.
- ✓ Our AR officers are equipped with bodycams.
- ✓ If a client arrives home late at night or if at any time feels unsafe to enter the premises one of the CDF AR officers will escort the client into their premises.
- ✓ All AR vehicles are equipped with firefighting equipment, first aid medical kits, beacons, emergency tape, jumper kit and riot gear to handle any situation.
- ✓ All AR vehicles do proactive patrols in the area they work in. All vehicles are dedicated to sectors in the area and must always be in that specific sector.
- ✓ CDF has two tactical squad units that serve as back-up in situations.
- ✓ CDF is SAIDSA accredited, a requirement for most insurance companies.
- ✓ We make use of lethal and non-lethal firearms when carrying out our duties.

#Livefearlessly
#CDFcountry
#JoinTheForce
#Safercommunities
#Armedresponse

**REGISTERED ADDRESS**

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OPERATIONAL ADDRESS

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